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SCRUTINY BOARD AGENDA

Membership: Councillor Buckley (Chairman)

Councillors Branson, Carpenter, Fairhurst, Francis, Hughes, Lloyd, Patrick, Quantrill, Shimbart, Smith D and Ponsonby

Meeting: Scrutiny Board

Date: Tuesday 20 February 2018

Time: 5.00 pm

Venue: Hollybank Room, Public Service Plaza, Civic Centre Road,
Havant, Hants PO9 2AX

The business to be transacted is set out below:

Nick Leach
Monitoring Officer

12 February 2018

Contact Officer: Mark Gregory and Nicholas Rogers 02392 446232
Email: mark.gregory@havant.gov.uk or nicholas.rogers@havant.gov.uk

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PART 1 (Items open for public attendance)

1 Apologies

To receive and record apologies for absence.

2 Minutes

1 - 6

To confirm the minutes of the Scrutiny Board held on 30 January 2018.

3 Matters Arising

GENERAL INFORMATION

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Havant

BOROUGH COUNCIL

PROTOCOL AT MEETINGS – RULES OF DEBATE

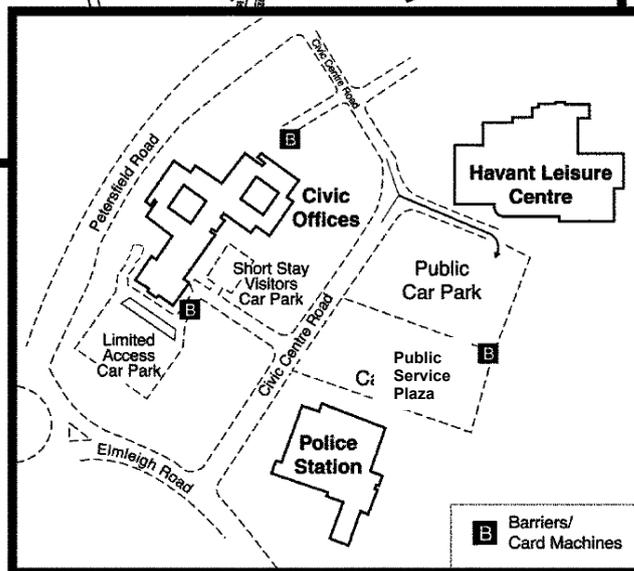
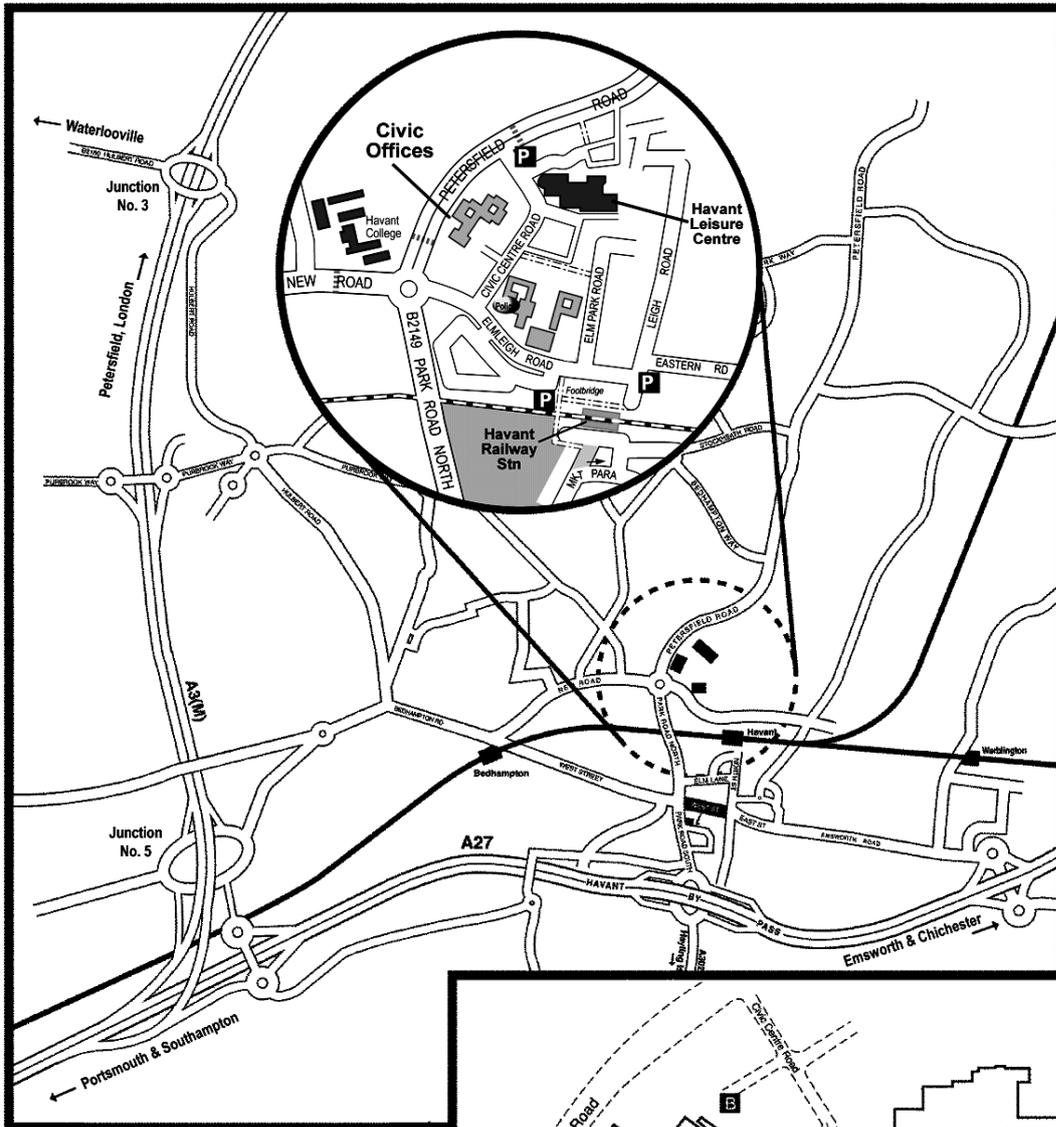
Rules of Debate

- Councillors must always address each other as “Councillor ...” and must always address the meeting through the Chairman
- Councillors may only take part in the debate if they are present at the meeting: video conferencing is not permissible
- A member of the Committee may not ask a standing deputy to take their place in the Committee for part of the meeting
- The report or matter submitted for discussion by the Committee may be debated prior to a motion being proposed and seconded. Recommendations included in a report **shall not** be regarded as a motion or amendment unless a motion or amendment to accept these recommendations has been moved and seconded by members of the Committee
- Motions and amendments must relate to items on the agenda or accepted by the meeting as urgent business
- Motions and amendments must be moved and seconded before they may be debated
- There may only be one motion on the table at any one time;
- There may only be one amendment on the table at any one time;
- Any amendment to the motion can be moved provided it is (in the opinion of the Chairman) relevant to the matter under discussion. The amendment can be a direct negative of the motion.
- The mover with the agreement of the seconder may withdraw or alter an amendment or motion at any time
- Once duly moved, an amendment shall be debated along with the original motion.
- If an amendment is carried, the motion as amended shall take the place of the original motion and shall become the substantive motion on which any further amendment may be moved.
- If an amendment is rejected different amendments may be proposed on the original motion or substantive motion.
- If an amendment is lost, other amendments may be moved to the original motion or substantive motion
- If an amendment is lost and there are no further amendments, a vote will be taken on the original motion or the substantive motion
- If no amendments are moved to the original motion or substantive motion, a vote will be taken on the motion or substantive motion
- If a motion or substantive motion is lost, other motions may be moved

Voting

- Voting may be by a show of hands or by a ballot at the discretion of the Chairman;

- Councillors may not vote unless they are present for the full duration of the item;
- An amendment must be voted on before the motion
- Where there is an equality of votes, the Chairman may exercise a second (casting) vote;
- Two Councillors may request, before a vote is taken, that the names of those voting be recorded in the minutes
- A Councillor may request that his/her vote be recorded in the minutes



Havant
BOROUGH COUNCIL
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HAVANT BOROUGH COUNCIL

At a meeting of the Scrutiny Board held on 30 January 2018

Present

Councillor Buckley (Chairman)

Councillors Branson, Carpenter, Fairhurst, Francis, Hughes, Lloyd and Patrick

Co-opted Members:

Councillor:

Councillors Invited to Attend:

Councillor(s): Briggs, Cheshire and Turner

Other Councillors Present:

Councillors:

Cresswell, Davis, Keast, Bains, Bowerman and Guest

63 Apologies

Apologies for absence were received from Councillors Quantrill, Shimbart, D Smith and Ponsonby.

64 Minutes

The Minutes of the meeting of the Scrutiny Board held on 7 November 2017 were agreed as a correct record and signed by the Chairman.

65 Matters Arising

There were no matters arising.

66 Declarations of Interests

There were no declarations of interests.

67 Chairman's Report

The Chairman reported details of a PUSH Overview and Scrutiny meeting he had chaired on 9 December 2017.

68 2018/19 Budget Review

The Board considered:

- (a) a report from the Budget Scrutiny and Policy Development Panel, setting out its findings and recommendations following a scrutiny of the 2018/19 budget; and.
- (b) Comments submitted by the Chief Executive relating to (a) above

The Scrutiny recommend the Board to agree to the amendments and suggestions made by the Chief Executive Officer.

The Board also considered a suggested timetable for meetings to discuss the 2019/20 budget to be held in January and February 2019. The Board considered that the suggested timetable would improve the scrutiny process and overcome problems of the late submission of the draft budget proposals.

RESOLVED that Cabinet be recommended:

- (a) to instruct the Chief Finance Officer to review each service's budget to identify funds which could be used by more than one service and that consideration be given to consolidating budgets where appropriate so that all services are aware of specific budgets funds that are available and avoid the situation referred to in paragraph 10.4(a) of the submitted Budget Scrutiny Panel's report;
- (b) to request the political group leaders to encourage their members to consent to receiving electronic versions of all committee papers;
- (c) to instruct officers to prepare a business case for paperless meetings, highlighting the costs and potential savings for this move;
- (d) to instruct the officers and Cabinet Leads to put in place communication plans to any changes to fees and charges to ensure residents are fully informed; and
- (e) to agree to the 2019/20 Budget Timetable for budget meetings in January and February 2019 as set out in Appendix A of these minutes.

69 Budget 2018/19

The Board was given an opportunity to consider and comment upon the draft Revenue Budget for 2018/19. The Leader of the Council, Deputy Leader, the Chief Executive, and the Chief Financial Officer answered members' questions in connection with the report.

The following key points were raised during the course of the discussion:

1. the proposal included an increase on Council Tax Rate (2.99%);
2. an increase of 2.8% would be applied to non- statutory charges for 2018/19; charges constrained by statute could be raised above 2.8%

3. Cabinet Leads had been instructed to review non-statutory charges (including Beach hut fees) within their portfolio and to increase these charges in line with the market rate. A decision to increase these charges above the 2.8% would be made by the Cabinet Lead and would be subject to the call-in procedures;
4. Appendix G did not reflect changes made to Beach Huts fees by the Cabinet on 29 November 2017;
5. details on the cost of the replacement of the Emsworth wall referred to in Appendix C of the report be sent to all members of the Board; and
- 6 details of the business rate yield would be checked before the next meeting of the Cabinet.

During questions on the financial situation of the five Councils' contracts the Board RESOLVED to exclude the press and public from the meeting because it was likely, in view of the nature of the business to be discussed, that if members of the public were present during this item there would be disclosure to them of exempt information of the descriptions specified in paragraph 3 of Part 1 of Schedule 12A (as amended) of the Local Government Act 1972; and in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

RESOLVED that the recommendations set out in Agenda Item 7 of the Cabinet Agenda for 7 February 2018 (Revenue and Capital Budget 2018/19 and Medium Term Financial Strategy to 2022/23) be endorsed.

70 Scrutiny Review on the Constitution

The Board was given the opportunity to consider and comment upon the review on the implementation of the recommendations of the scrutiny review on the constitution.

RESOLVED that:

- (a) The achievements made in implementing the recommendations of the Scrutiny Board relating to the review of the Constitution be noted;
- (b) The Governance and Audit Committee be recommended to request the Council to amend Standing Order 1.11 and 6.14 of the Constitution as follows:

Standing Order 1.11

Every member of the Council must within twenty eight days from the start of each municipal year sign a declaration on a form supplied by the Democratic Services Team, that she or he has read **and understood** the Council's latest version of the Constitution

Standing Order 6.14

Every member of the Council must within twenty eight days from being appointed to a Committee, Sub Committee or Board sign a declaration on a form supplied by the Democratic Services Team, that he or she has read **and understood** the terms of reference for each committee, sub committee or board he or she has been appointed to. A failure to comply with this standing order will be considered as a breach of the adopted Councillor's Code of Conduct

*amendments shown in bold

71 Scrutiny Review on Safeguarding

The Board was given the opportunity to consider and comment upon the review on the implementation of the recommendations of the scrutiny review on Safeguarding.

The Officers agreed to check the situation regarding recommendation relating to the lettings policy.

RESOLVED that the achievements made in implementing the recommendations of the Board relating to the scrutiny review on safeguarding be noted.

72 Scrutiny Review on Independent Sheltered Housing

The Board was given the opportunity to consider and comment upon the review on the implementation of the recommendations of the scrutiny review on Independent Sheltered Housing in the Borough.

RESOLVED that the achievements made in implementing the recommendations of the Board relating to the scrutiny review on Independent Sheltered Housing the Borough be noted.

73 Scrutiny Review on Tourism

The Board was given the opportunity to consider and comment upon the review on the implementation of the recommendations of the scrutiny review on Tourism.

The Board noted that in view of the Cabinet's decision (minute 27a/11/2017) relating to the role of the Economic Development Service these recommendations were no longer relevant.

RESOLVED that the achievements made in implementing the recommendations of the Board relating to the scrutiny review on safeguarding be noted.

The Board considered the Scrutiny Work programme 2017/18 and the performance of the panels since the last meeting of the Board.

RESOLVED that the Scrutiny Work Programme 2017/18 be approved subject:

- (i) a review into untidy gardens being included in the work programme;
and
- (iii) the review into parking on grass verges being allocated to the Economy, Planning, Development and Prosperity Havant Scrutiny and Policy Development Panel

The meeting commenced at 5.00 pm and concluded at 7.45 pm

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Chairman

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HAVANT BOROUGH COUNCIL

Scrutiny Board

20 February 2017

Review of Grass Cutting and Weed Clearance in the Borough

FOR RECOMMENDATION

KEY DECISION NO

REPORT BY: Operations, Environmental Services and Norse Scrutiny and Policy Development Panel

1.0 EXECUTIVE SUMMARY

1.1 The review was established following complaints raised by Councillors at the Scrutiny Board meeting on 27 June 2017.

1.2 The review investigated:

- a) the problems experienced this year and measures taken resolve these issues
- b) measures introduced to prevent similar problems in the future; and
- c) how the service can be developed and enhanced to meet customer expectations.

2.0 RECOMMENDATIONS

2.1 Cabinet be recommended to

2.1.1 endorse the new monitoring arrangements as set out in the Findings Pack to improve monitoring of the grass cutting and weed clearance programme;

2.1.2 request officers to provide regular reports to Councillors on the progress of the grass cutting / weed clearance programme;

2.1.3 request the officers to investigate ways of encouraging Councillors to report any instances of poor or lack of grass cutting / weed clearance to Customer Services, and in turn encourage residents to do the same;

2.1.4 request the officers to publish an article in Serving You advising residents to contact Customer Services in any instances of poor or lack of grass cutting or weed clearance.

2.2 That the Scrutiny Board be recommended to include a review of the performance of this service in its 2017/18 and 2018/19 Work Programmes. This review will include a meeting at the commencement of the 2018 programme to discuss the proposed schedule of works and a meeting at the end of the 2018 programme to review how the service has performed during the season.

3.0 Resources:

3.1 The above recommendations seek to make the service more efficient through more effective monitoring of the grass cutting / weed clearance programme. These changes can be delivered within existing budgets.

4.0 Legal:

4.1 n/a

5.0 Strategy:

5.1 The Council is committed to improving neighbourhoods and their environmental quality, while realising this goal through innovative methods and successful partnerships with public service partners to improve services for residents, namely the Norse South East Joint Venture Company.

5.2 The Council will also use customer feedback to ensure that this service is delivered at the right quality and price.

6.0 Risks:

6.1 There are risks to the Council's reputation if the grass cutting/weed clearance work is conducted to a poor standard.

7.0 Communications:

7.1 n/a

8.0 For the Community:

8.1 The provision of grass cutting and weed clearance is one of the most visible services provided by the Council to its residents. Therefore, it is essential that this is undertaken at a high standard.

9.0 METHODOLOGY

9.1 The review was requested at the Scrutiny Board meeting on 27 June 2017. However, due to the workload of the Operations etc. Scrutiny and Policy Development Panel, the review was delayed to January 2018.

9.2 The Panel canvassed all councillors to ascertain their concerns relating to the performance of the grass cutting and weed clearance. The Panel also

invited the Operations Director of Norse South East and the Strategic Procurement Project Manager, to discuss the difficulties experienced in the summer of 2017, the concerns raised by Councillors and measures to overcome the problems experienced in future years.

10.0 Conclusions

- 10.1 The Panel is confident that the measures introduced this year to overcome the problems experienced with the grass cutting and weed clearance are robust and will reduce the risk of such problems reoccurring in future programmes.
- 10.2 Arrangements should be put in place to keep Councillors informed of the performance of this service throughout the year. This will enable Councillors to respond to residents' enquiries and complaints.
- 10.3 Councillors and residents should be encouraged to use the Council's complaints data base (CRM) to enable the officers and Norse South East to easily identify the scope of any issues and respond quickly.
- 10.4 The performance of this service should be reviewed by a scrutiny panel both prior to and after the 2018 grass cutting / weed clearance programme.

11.0 Key Findings

- 11.1 The Panel has found that the grass cutting and weed clearance programme for 2017 was not carried out to the usual standard due to an unprecedented growth of weeds and grass, poor weather conditions, and a delay in identifying that there was problem with the performance of the service and responding to the issue.
- 11.2 The delay in recognising the extent of the problem and reacting accordingly was due in part to a failure to collate all the complaints onto one system. Although members of the public were reporting their concerns, they did so mainly by contacting officers and Councillors directly and these complaints were not fed into the Council's data base (CRM). Therefore, the official records did not record the true scale of the problem. Recommendations 2.1.3 and 2.1.4 seek to stop this occurring in the future.
- 11.3 A failure of the Council to introduce a system to monitor the performance of the grass cutting and weed clearance programme also contributed to the delay in responding to the problem. The Panel was pleased to learn that a monitoring system has been introduced to ensure the works are completed within an agreed schedule, and if not, reasons for the failure are recorded. These changes will enable Norse to effectively assign resources to the right areas in the Borough, and enable the Council to accurately monitor the performance of the service and react if standards begin to slip (full details of the measures are set out Section G of the Findings Pack). The Panel are confident that the necessary robust measures are being put in place to

reduce the risk of these problems happening again. Recommendation 2.1.1 asks the Cabinet to endorse these measures.

- 11.4 The Panel was also pleased to learn that Norse South East has revised its working methods to improve the service provided to the Council. These new methods make the service more flexible and able to react quickly to resolve issues that arise during the cutting/clearance season. Recommendation 2.1.1 asks the Cabinet to endorse these measures.
- 11.5 A failure to keep Councillors up to date with the issues at the beginning of the season did not help the situation. Councillors play an important role keeping their constituents informed about issues, and preventing and resolving complaints. It is therefore imperative that Councillors are kept up to date on sensitive areas such grass cutting/weed clearance The Panel acknowledge that towards the end of the season regular reports were submitted to Councillors. The Panel consider that reports on the progress of the programme should be submitted to Councillors on a regular basis, to enable quick reference in response to any queries from residents. Recommendation 2.1.2 seeks to implement this measure.
- 11.6 While assured by the measures suggested by the officers, the Panel are keen to ensure these problems do not arise in the coming summer period. As such, the Panel will meet with the key officers before the season to discuss the coming programme, and following the season to analyse the work undertaken, as per recommendation 2.2
- 11.7 The full findings of the review can be found in the Findings Pack.

Background Papers

[Findings pack for the review](#)

Contact: Councillor Jackie Branson
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HAVANT BOROUGH COUNCIL

Scrutiny Board

20 February 2018

Review of the Havant Locality Board – Community Trigger

FOR RECOMMENDATION

KEY DECISION NO

REPORT BY: Communities and Housing Scrutiny and Policy Development Panel

1.0 EXECUTIVE SUMMARY

- 1.1 This review was undertaken to investigate the effectiveness of the Havant Locality Board (formerly known as the Safer Havant Partnership) with regard to dealing with the Community Trigger.

2.0 RECOMMENDATIONS

- 2.1 The Scrutiny Board recommend Cabinet to;
- 2.1.1 request the officers to maximise publicity for the Community Trigger on the Council's website and the website for Safer Havant Partnership;
- 2.1.2 request the officers to provide a training course on the Community Trigger to all existing Councillors and to include this course as part of the Councillor's induction programme; and
- 2.1.3 request the Leader of the Council to clarify the roles and responsibilities of the Cabinet Leads in relation to Community Safety and in particular anti-social behaviour: such clarification to include a clearer explanation of the term "Community safety".

3.0 RESOURCES:

- 3.1 The above recommendations can be delivered within the existing budget.
- 3.2 The Council does not have the capacity to deal with a large number of community triggers. It is therefore critical that a proper assessment process is undertaken and Councillors are trained in the processes to reduce the officers' workload

4.0 LEGAL:

- 4.1 The community trigger is a mechanism for victims of persistent anti-social behaviour to request that relevant bodies undertake a case review introduced

under the Anti Social behaviour, Crime and Policing Act 2014 (“the Act”). A case review would entail the relevant bodies sharing information in relation to the case, discussing what action has previously been taken, and collectively deciding whether any further action could be taken. Relevant bodies are set out in section 105 and include local authorities, the police, health providers and providers of social housing. Any individual, community or business can make an application for a case review, and the relevant bodies must carry out a case review if the threshold is met. The threshold will be set by the relevant bodies and could, for example, be three reports of separate incidents of anti-social behaviour in a six month period, where there has not been an adequate response to that behaviour. The threshold may also be set with reference to the persistence of the behaviour, the potential for harm to the victim, and the adequacy of response from agencies. Subsection (4) provides that the threshold should be set no higher than three complaints, but agencies may choose to set a lower threshold. Subsection (11) defines a “qualifying complaint” as one which is made within one month of the incident occurring and provides that the application for the case review should be made within six months of the original complaint. The community trigger is intended as a backstop safety net for the victims of anti-social behaviour who consider that there has not been an appropriate response to their complaints about such behaviour.

4.2 The relevant bodies in each local government area must make and publish arrangements for review procedures (subsection (2)). Paragraph 8 of Schedule 4 allows for joint arrangements to be made for a larger area such as the police force area. The procedures must include the point of contact for making applications and ensure that applications are passed to all the relevant bodies in the area. The bodies carrying out the review must inform the applicant of their decision on whether the threshold for review is met, the outcome of the review and any recommendations made as a result of the review (subsections (6) to (8)). The bodies carrying out the review may make recommendations to a person who carries out public functions, including any of the bodies that have taken part in the community trigger review, and the person must have regard to the recommendations.

4.3 Subsection (9) requires relevant bodies to publish information about the number of community trigger applications they received, the number of times the threshold was not met, the number of case reviews carried out and the number of reviews that resulted in further action.

5.0 STRATEGY:

5.1 The Community Triggers contributes towards the Council’s aim to improve neighbourhoods and their environmental quality.

6.0 RISKS:

6.1 There are no risks rising from the contents of this report.

7.0 COMMUNICATIONS:

7.1 N/A

8.0 FOR THE COMMUNITY:

8.1 The recommendations seek to improve the processes and procedures of the Community Trigger and allow for better support for vulnerable families within the Borough.

9.0 METHODOLOGY

9.1 The Council is required to review how the Havant Locality Board discharges its function every year. In view of the wide range of functions delivered by the Board it was decided to limit this year's review to the procedures and processes involved in the Community Trigger process

9.2 The Communities and Housing Scrutiny and Policy Development Panel held an initial meeting with the Neighbourhood Development Team Leader and Transformation Officer to discuss the procedures and processes of the Community Trigger.

9.3 From this discussion, the Panel identified three agencies to interview to discuss their experience of the Community Trigger.

9.4 Full details of the methodology of the project are set out in the separate Findings Pack.

10.0 KEY FINDINGS

10.1 The Panel were pleased to note that although there were initially issues dealing with anti-social behaviour in the Borough, the Community Trigger appeared to offer an effective tool to progress any issues.

10.2 The Panel were concerned to hear that from a victim's perspective, there was concern that the agencies did not appear to take the issue seriously before the trigger was activated. There was also concern about the delay before any action was taken. However, once trigger was activated the victim understood the reasons for the delay and was pleased with the processes and outcome.

10.3 From the interviews with agency representatives, it was clear that all felt that the trigger had allowed for support to be delivered in a more effective manner to vulnerable victims of anti-social behaviour.

10.4 The multi-agency approach required the agencies to concentrate on the vulnerability of the victim and allowed for a wide range of support and advice to be available for vulnerable victims of anti-social behaviour. In addition, the trigger enabled agencies involved with a case to share information and give a joint and consistent response to cases that were the subject of individual but similar concerns reported to multiple organisations.

- 10.5 There are however areas which could be improved. The agencies interviewed acknowledged that the public are mainly unaware of the Community Trigger, which could be overcome by better publicity on the Council's and Safer Havant Partnership's websites. Councillors could also play an important role in maximising awareness of the process and helping victims of anti-social behaviour. The Panel therefore considered that the training course given to new Councillors in 2016 should be extended to all Councillors.
- 10.6 The Panel accepted that there is a limited resource capacity to deal with community trigger cases. This workload pressure is currently being reduced by the agencies working together more to help resolve issues before the trigger could be activated.
- 10.7 The use of Councillors to guide victims or potential victims through the process should also help reduce the workload for the agencies and enable them to deal with more cases which may arise from a greater awareness of the process.
- 10.8 There is no clear understanding or agreement amongst the relevant Cabinet Leads and officers over the arrangements for the discharge of functions relating to community safety and in particular anti-social behaviour. The Panel felt that this could potentially lead to duplication, a Cabinet Lead acting beyond his or her powers, delays in progressing any issues, or issues being missed.
- 10.9 Full details of the findings of the project are set out in the separate Findings Pack.

Appendices

Appendix A – Comments on the Final Report

Background Papers

[Findings Pack](#)

Contact: Councillor Diana Patrick
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HAVANT BOROUGH COUNCIL

Scrutiny Board

20 February 2018

Review on the Implementation of Recommendations of the Scrutiny Review on CCTV

FOR RECOMMENDATION

KEY DECISION NO

REPORT BY: Communities and Housing Scrutiny and Policy Development Panel

1.0 EXECUTIVE SUMMARY

- 1.1 In 2017 a review of CCTV was carried out by the CCTV Panel and a number of recommendations made.
- 1.2 This report provides an update on the actions agreed by Cabinet on 8 June 2016 and Council on 27 July 2016 in response to the recommendations of the Scrutiny Board.

2.0 RECOMMENDATIONS

- 2.1 The Scrutiny Board is requested to note the achievements made in implementing their recommendations (Appendix A)

3.0 STRATEGY

- 3.1 The project links with the key aim in the Corporate Strategy to improve neighbourhood and their quality and transform our town and commercial centres to be a location of choice for inward investors and high growth companies.

4.0 LEGAL

- 4.1 There are no legal considerations arising directly from this report.

5.0 RESOURCES

- 5.1 There are no resource issues arising directly from this report.

6.0 STAKEHOLDERS

- 6.1 The recommendations of the Scrutiny Board were made actions recommended by the Scrutiny Board were made after discussions with officers, leading Councillors. Representatives of commercial business in the

town centres were also given an opportunity to discuss the issue before the Panel made its recommendations.

7.0 RISKS

7.1 There are no risks arising directly from this report.

8.0 UPDATE ON RECOMMENDATIONS

8.1 The current position regarding the Board's recommendations are contained in Appendix A.

Appendices

Appendix A – Update on actions agreed by Cabinet on 8 June 2016 and Council on 27 July 2016

Background Papers

None

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COMMUNITIES ETC. SCRUTINY AND POLICY DEVELOPMENT PANEL – CCTV UPDATE
To be Reported to Quarterly meeting on 24 January 2018

SCRUTINY ITEM:	CCTV Provision in the Borough						
DATE INITIAL REPORT CONSIDERED:	Cabinet - 8 June 2016/Council - 27 July 2016						
TOTAL NUMBER OF RECOMMENDATIONS MADE:	7	IMPLEMENTED:	7	REJECTED:	0	CONSIDERED:	7
RECOMMENDATION 1	EXECUTIVE RESPONSE						
The officers to investigate the feasibility of the Meridian Centre taking control of the Council's CCTV cameras currently attached to the outside of the Meridian Centre	Agreed						
PROGRESS UPDATES							
Update on Action Taken	The Meridian Centre now own and monitor the external cameras attached to their premises.						
RECOMMENDATION 2	EXECUTIVE RESPONSE						
To seek to ensure that the CCTV system's cameras at the bus station be incorporated into the bus station's CCTV system	Agreed						

PROGRESS UPDATES	
Update on Action Taken	The four cameras owned by HBC that cover the exterior and interior of the Bus Station are monitored and recorded within the Meridian Centre.
RECOMMENDATION 3	EXECUTIVE RESPONSE
A campaign to encourage business/shops to provide better coverage of their premises	Agreed
PROGRESS UPDATES	
Update on Action Taken	The Police have been proactive in this field and operate a shop watch and pub watch in the area.
RECOMMENDATION 4	EXECUTIVE RESPONSE
A communication campaign to raise awareness of how safe it is to live in the Borough	Agreed
PROGRESS UPDATES	
Update on Action Taken	Regular Neighbourhood Quality/Community Safety articles are delivered through every edition of Serving You. The Safer Havant website also provides updates on Partnership work in this area. HBC now also delivers a regular Partnership meeting which is structured to tackle and matters arising and utilises this and Social Media to inform the broader community of the work being undertaken.
RECOMMENDATION 5	EXECUTIVE RESPONSE

That in case crime and anti-social behaviour in the town centres increases to an unacceptable level in the future then alternative modern digital solutions be investigated forthwith.	Agreed
PROGRESS UPDATES	
Update on Action Taken	Ongoing, meetings have been held with the various “transformation leads” to ensure that Town Centre regeneration plans encompass Community Safety.
RECOMMENDATION 6	COUNCIL MEETING RESPONSE
To actively consider providing a financial contribution commensurate with other authorities, if in the future a requirement for a modern, digital, fully integrated, centrally monitored CCTV system be generated by a Office of Police and Crime Commissioner/Hampshire Constabulary together with a request for financial support	Agreed
PROGRESS UPDATES	
Update on Action Taken	Ongoing, there are currently no such plans being developed in Hampshire.
RECOMMENDATION 7	COUNCIL MEETING RESPONSE
Developers and their architects be	Agreed

<p>encouraged to provide for the security needs of future occupiers when designing a new building or altering a current building in Town Centres.</p>	
<p>PROGRESS UPDATES</p>	
<p>Update on Action Taken</p>	<p>There is a standing duty to consider the reduction of Crime and ASB in all such projects and this is reinforced through Community Impact Assessments undertaken in respect to projects.</p>
<p style="text-align: center;">OVERALL SUMMARY OF IMPACT / SERVICE IMPROVEMENT</p>	
<p>The delivery of Public Space CCTV came at a cost which the council no longer has to bear.</p>	